



Quality Policy Statement

Renewable Oil Services is committed to being a leading provider of fluid exchange services to the global renewable energy industry. Our core commitment is to deliver premium quality, reliability, and value to our onshore and offshore customers.

We achieve this through a culture of continual improvement, supported by an ISO 9001:2015 certified Quality Management System. In support of this commitment, we will:

- **Deliver Consistent Quality**

Provide wind turbine oil exchange services and small pack that consistently meet or exceed customer, statutory, and regulatory requirements.

- **Enhance Customer Satisfaction**

Proactively understand and anticipate customer needs, responding effectively to feedback to build long-term, trusted partnerships.

- **Drive Continual Improvement**

Monitor, measure, audit, and review our processes and performance to improve the effectiveness of our Quality Management System.

- **Develop and Empower Our People**

Ensure employees are competent, trained, and aligned with clear objectives, promoting professionalism, accountability, and operational excellence.

- **Maintain Compliance and Integrity**

Fulfil all applicable legal, regulatory, and contractual obligations, acting with integrity in all aspects of our operations.

This Quality Policy provides the framework for establishing and reviewing quality objectives. It is communicated, understood, and applied throughout the organisation and is made available to relevant interested parties.

Signed

Signed

Director: Barry Sutherland

Operations Director: Stephen McRoberts

Date

Date

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